

We expect all contractors to be compliant to current government guidance on working safely during coronavirus (COVID-19), to reduce the risk of transmission between contractors and any vendor / tenants when carrying out works in other people's homes.

Contractors are to only accept and carry out works if they or anyone else in their own household are not self-isolating or showing symptoms of Coronavirus (COVID-19) with either a new, continuous cough or high temperature in the past 14 days.

Although the vendors / tenants were questioned at the time of booking, contractors are to ensure they ask the following prior to entering the property

1. Is there anyone in the property self-isolating or showing symptoms of Coronavirus (COVID-19) with either a new, continuous cough or high temperature in the past 14 days?
2. Is there anyone in the property who is considered to be vulnerable:
  - Shielded (Very High Risk) – People that have received letters to shield. **Essential works to be carried out only in shielded households, where by not doing so would pose an additional health and safety risk to the vendors / tenants or others e.g. emergency plumbing or repairs.**
  - Non-shielded (High Risk) – Those over 70, those with underlying health issues, or those that are pregnant. Works can go ahead but arrangements are to be made to ensure the vendors / tenants are advised to isolate themselves from all works and access areas e.g. in a separate room or in the garden if accessible.

Contractors are to ensure they maintain social distancing by keeping at least 2m away from any persons in the property at all times.

Prevent transmission by:

- Washing hands before entering, and where possible on arrival at the property. If handwashing facilities are not accessible, you should carry hand sanitiser
- Clean & sanitise regularly touched objects and surfaces using your usual cleaning products
- Wear appropriate PPE, including disposable gloves and facemasks / coverings
- Request that all doors are kept open and homes are ventilated
- Request that all doors and required areas of access are open and kept clear to avoid contact with door handles and any other unnecessary items, fixtures or fittings
- Advise vendors / tenants to clean down any touched surfaces and work areas post works